

## **SELF SCAN – 1 (One) Year Warranty\ Service Plan**

### **TO THE PURCHASER (NON-TRANSFERABLE)**

1. Pan-Oston warrants all new products, excluding software, to be free from defects in material and workmanship at the time of shipment, for a period of **1 (one) year**. In the event of any failure, the defective parts will be replaced without charge for parts or labor, for a period of **1 (one) year** from the day of shipment under the following conditions only:
  - a) That the damage was sustained under normal use/ service and was not due to exterior influences or operations beyond capacity.
  - b) That the damage was not sustained due to neglect of proper maintenance intervals, as described in the Self Scan User Manual.
  - c) That the products covered by this warranty were used only in conjunction with Pan-Oston approved parts installed by a Pan-Oston approved technician.
  - d) That the Purchaser gives Pan-Oston immediate notification of such defect or defects and that all faulty parts or equipment are returned to Pan-Oston with prior authorization from Pan-Oston.
  - e) Any alterations or repairs done by unauthorized personnel in such a manner, as in Pan-Oston's judgment, materially and adversely affects the product, shall void this warranty.
  - f) Any work deemed as Preventive Maintenance or Routine Cleaning, as specified in the Self Scan User Manual, is not covered under this warranty. Any hardware or metal parts found to be defective as a lack of proper Preventive Maintenance performed, is also not covered under this warranty. All associated parts and labor costs will be the responsibility of the Purchaser.
  - g) That the method of shipment for any replacement part will be regular ground at Pan-Oston's expense, with the carrier being determined by Pan-Oston. Customer requests for alternate carriers for shipment of replacement parts will be at the customer's expense unless approved by Pan-Oston.
  
2. **Belted Conveyor Units ONLY.** With respect to the motor and electrical components, the aforesaid warranty regarding defects in material and workmanship shall be for a period of **one (1) year**, subject to the same conditions listed in Item 1.

In the event of failures after the **one (1) year** warranty, replacement parts and labor will be provided at customer's expense along with shipping and installation costs.

3. With respect to the metal composition of the product, a warranty of **one (1) year** shall be in effect. This applies to Pan-Oston parts only. This does not cover abuse or misuse of the product.
4. Pan-Oston's obligation under this warranty is expressly limited to the repair and replacement obligations set forth in Paragraph 1, in accordance with the stipulations set forth in this warranty. Pan-Oston's obligation under this warranty shall not include any transportation charges or cost of installation or any liability for special, direct, indirect, or consequential damages of delay. Correction of nonconformities, in the manner provided above, shall constitute fulfillment of all liabilities of Pan-Oston, whether based on contract, negligence or otherwise with respect to or arising out of such products. In no event, whether in contract, in tort, under any warranty, or otherwise including, without limitation, the negligence of the company, its employees or agents, shall Pan-Oston be liable for any damages beyond the price of the faulty or defective parts and equipment.
5. No person, company or corporation is authorized to assume for Pan-Oston any other liability in connection with said products. Under no circumstances is Pan-Oston liable for damage resulting from faulty or improperly installed equipment or from misapplication beyond normal intended use of said equipment. There shall be no third party beneficiary to any warranties set forth herein.
6. This constitutes the only warranty of the company and no other warranty or condition, statutory or otherwise shall be implied.